

Terms of Sale

Thank you for your interest in making a purchase on Ganderoutdoors.com (our "Site"). These Terms of Sale ("Terms of Sale") govern your purchases on our Site. This Site is owned and operated by CWI, Inc. The terms "you" and "your," when used in these Terms of Sale, mean any user of this Site.

GENERAL

If you are under the age of 18, you may only purchase products on our Site with authority given by either a parent or guardian. A confirmed order is considered evidence of approval by a parent or guardian.

You acknowledge that any use of the Site is subject to our Terms of Use and all applicable laws. These Terms of Sale are expressly incorporated into the Terms of Use for the Site. In addition, any personal information you provide to us will be subject to our Privacy Policy. Before using our Site, please read through all of these documents carefully.

YOUR ORDER

Every order that you place on our Site will be subject to acceptance in accordance with these Terms of Sale. The final details of your order will be listed at the end of the checkout process. Following completion of the checkout process, we will send you an email confirming receipt of your order, detailing the products you have ordered with an order number, and setting forth the shipping address and delivery method for your order. This email is not an order acceptance from us, and your order will not be completed and accepted until we notify you that it has been shipped. Please inform us immediately if there are any errors in your order.

Once we have processed your order, we will send you another email confirming that your order has been shipped (the "Shipping Notification"). You should save the Shipping Notification for your own records. The Shipping Notification will be deemed to be completion of your purchase contract. Any products on the same order which we have not confirmed in the Shipping Notification will not form part of that contract. Completion of the contract will also not take place where we have notified you that we cannot accept your order. If your order is shipped via UPS, we will send you a UPS tracking number in the Shipping Notification so you can track your purchase.

We reserve the right to cancel any order and/or prevent access to the Site at any time, with or without cause.

PAYMENT

Payment for your complete order is applied to your credit card at the time of your order. If there are backordered items on your order and you wish to cancel them, a credit for the items will be issued to your credit card. If we are unable to supply any products that you

have ordered, we will contact you by email or phone, and a refund for the unshipped items will be applied to your credit card.

MISPRINTS, PRICING

The information on our Sites may contain typographical errors or inaccuracies and may not be complete or current. We therefore reserve the right to correct any errors, inaccuracies or omissions and to change or update information at any time without prior notice (including after you have placed your order). Please note that such errors, inaccuracies or omissions may relate to product description, pricing and availability. We apologize for any inconvenience this may cause you.

SHIPPING POLICIES AND DELIVERY

Shipping and Handling.

Shipping and handling charges listed on Site apply to the contiguous US only. Gander Outdoors reserves the right to limit quantities and / or charge actual shipping charges on bulk orders. Alaska, Hawaii, Puerto Rico, Guam, Virgin Islands and APO/FPO require a special handling fee of \$10 plus actual shipping charges based on the weight and dimensions of the package(s). Gander Outdoors does not currently offer shipping to Canada or foreign countries.

Gander Outdoors Express.

Gander Outdoors is pleased to offer 2nd Day Express service for \$19.99 plus regular shipping and handling. For even faster delivery, Gander Outdoors' Overnight Express service will deliver to your door in only one (1) business day for \$29.99 plus regular shipping and handling. All Gander Outdoors Express service orders placed before 1pm EST on the internet or before 3pm EST on the phone will be shipped the same business day Monday – Friday. All other orders will be shipped the next business day. Offer applies to in stock merchandise only. Certain items may not be eligible for express service. Please call for details.

RETURN POLICY

Gander Outdoors believes in offering the very best value, quality, and selection. You may return any unused items for a refund or exchange within 90 days from the date of purchase. Returns for web orders may be sent back to our distribution center or returned at your local store.

For returns with a receipt

Return the unused and unopened item, with the original sales receipt, for a full refund or exchange. All returns with a gift receipt will receive store credit for the amount of the item at the time of purchase.

For returns without a receipt

A refund will be issued as a store merchandise credit at the lowest price within the last 90 days. Proper ID will be required in the form of a valid state-issued driver's license or state ID card. We reserve the right to limit or refuse returns without a receipt.

For Good Sam Protection Plans

Return any Good Sam Protection Plan purchase to your local store for processing.

The following exceptions apply:

- Firearms, ammunition, receivers, primers, reloading powder, black powder, outboard motors, bows, and crossbows may not be returned to store due to safety considerations.
- Generators may not be returned. If you purchase a generator that is defective, please visit your local Gander Outdoors or an authorized dealer for inspection. Or, reference the Manufacturer's Warranty if applicable.
- The items listed below in bold may be returned or exchanged within 30 days from purchase, provided they are unopened and unused.
Augers, electronics, skateboards, bikes, software, arrest systems, canoes, ice houses, tents, waders, drones, kayaks, and tree stands
- After 30 days, defective product returns or exchanges must be handled with the manufacturer.

PRICE MATCH POLICY

At Gander Outdoors, we want to make sure you're getting the best products at the best value which is why we offer the lowest prices possible. In the event you find a lower price somewhere else, let us know and we'll price match it. Don't be shy!

If you should find a lower price at the time of your purchase or within 30 days after the purchase date (or within 14 days at our retail locations) on an identical in-stock item, just mention where you saw the lower price and we'll match it.

To receive a price match:

- Contact our customer service team (1-888-542-6337) or visit your local store.
- Provide our representative with the competitor's name, item, price, and location of where you saw the advertised price.

Your representative will verify and match the price or credit you for the difference on your previous purchase.

This offer applies to all in-stock merchandise. We aren't able to sell products below our cost and reserve the right to make final judgment calls on all price matches.

Please note that we are unable to price match the following:

- Special orders, rebates, financing offers, gift with purchase offers, services, and misprints.
- Prices on special buys, discontinued, clearance, closeout, used, damaged, returned, refurbished, open box, display merchandise, or items with MAP pricing.
- Competitor's hourly sales (such as a holiday "5-hour sale"), one-day sales, After Thanksgiving Event sales, Cyber Week, or credit or loyalty promotions.
- Prices from online-only retailers, dealers, and/or resellers are not eligible.